System Optimization & Support, Ltd

www.sos-hawaii.com

CAPABILITIES STATEMENT

WHO WE ARE

System Optimization & Support, Ltd. is a certified Native-Hawaiian Owned 8(a) Business with more than 35 years of Information Technology experience. SOS is a Value Added Reseller specializing in Enterprise Storage, Network, Security, Virtualization, as well as on-prem and SOS hosted & managed Backup Solutions.

FEATURED CLIENTS

Defense Information Systems Agency, General Dynamics, Cades Schutte, DCCA Hawaii, Kyoya Hotels & Resorts, Pharmacare Hawaii, Department of Education Hawaii, Honolulu Board of Water Supply, Chaminade University, St. Louis School, Starwood Hotels & Resorts, Kaua'i Island Utility Cooperative, State of Hawaii, Honolulu Police Department, Island Heritage, City & County of Honolulu

NAICS CODES

5414	Computer Systems Design
541511	Custom Computer Programming
541512	Computer Systems Design
541513	Computer Facilities Management
541519	Other Computer Related
541618	Other Management Consulting
541330	Engineering Services
518210	Data Processing and Hosting

PROFILE

CORPORATE HEADQUARTERS
1188 Bishop St, #3002, Honolulu, HI 96813

CONTACT
(808) 523 3070 *Phone*
(808) 365 0223 *Fax*

POINTS OF CONTACT

Curtis Oguma, *President*
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Michael Matthews, *Chief Virtualization Architect*
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Jocelyn Fernen, *Sr. Account Manager*
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CERTIFICATIONS
8(a) Certified (13-3265)
Native Hawaiian Owned Business

DUNS NUMBER	**CAGE CODE**
832354737	632T4

US SBA CONTACT
Sheila Taeza, 8(a) BOS
sheila.taeza@sba.gov

FEDERAL CONTRACT
BPA with DITCO-PAC
Contract Number: HC1019-15-A-2004

WEBSITE
www.sos-hawaii.com

SBA
8(a) Certified

PAST PERFORMANCE SELECTION

GENERAL DYNAMICS IT

SOS-Hawaii provided and supports 17,000 seats of AppSense Desktop-Now, which enhances user-experience, helps protect endpoints and allows IT to centrally setup, secure, manage and personalize any desktop across physical, virtual and cloud platforms.

KIUC - KAUAI ISLAND UTILITY COOP

SOS-Hawaii designed and implemented a new VMware Infrastructure which consisted of Pure Storage for primary storage, Cohesity for secondary storage and backup, and Nexan for long-term archival. KIUC is also replicating Pure snapshots and VM backups nightly to our Datacenter in Las Vegas at www.switch.com. This project enabled KIUC the ability to recover and restore Virtual Machines, Volumes, and files in a much quicker and efficient manner.

AT&T/JHITS VMWARE PROJECT

SOS-Hawaii worked with JHITS to maximize the use of their new EMC Storage Area Network to allow it to be multi-mission capable. This required SOS-Hawaii's VMware Technical expertise to add servers/software to the environment to support multiple missions concurrently and maximize the use of the new Storage environment. This project involved the deployment of new VMware Servers to replace existing Physical Servers, installation of the applicable STIGS (Security Technical Implementation) into the VMWare environment to meet applicable cybersecurity requirements, configuration of a VMware Virtual Switch Network that offered a fully redundant network configuration to eliminate Single-Point-of-Failures (SPOF), knowledge transfer and ongoing Support.

PACIFIC MISSILE RANGE FACILITY BARKING SANDS, KAUAI (PMRF)

SOS-Hawaii designed and implemented a new EMC Storage Area Network as well as a new VMware Environment. This project included the design and implementation of the new environment for the PMRF Classified and Non-Classified Infrastructure with a fully Redundant Highly Available environment at both the Classified and Non-Classified Sites, as well as Brocade FC Switching and knowledge transfer and ongoing Support.

—— PARTNERS ——

PURESTORAGE

AppSense

vmware

Microsoft

JUNIPER NETWORKS

BROCADE

CITRIX

DELL

paloalto NETWORKS

EATON

Bromium

ALERTUS

MORE PARTNERS: ESET, RSA, MobileIron, Tegile Systems, Red Hat, Blue Coat Systems, Splunk, Cohesity, Axway, Workspot, Zerto, Storage-Craft, Sophos, Rubrik, Adobe, Solarwinds, Zix, Fortinet, Accelops, Diamanti, Quest, Ixia, WatchGuard, Veeam, Turbonomics, MonitorsAnywhere, Charismathics, Cyberark

—— CERTIFICATES ——

Pure Storage Certified, EMC Backup Recovery, Avamar, Data Domain & Network Attached Storage Certified, Palo Alto Certified (ASE, PCE), HP Master Storage Engineer (Highest available certification), Splunk Certified, Linux Certified, VMware Certified Professional (VCP, VTSP), Citrix Certified (CCEA, CCSP) , Zerto Certified (ZCP), Microsoft Certified (MCSE), Dell Certified, Cisco Certified (CCNA), ITIL Certified Member, Nimble Storage Accredited